

# UP stairlift USER manual



— STAIRLIFT —

V3.1 15-7-2019

EN

## Index

Preface.....	3
Technical support.....	3
Safety instructions.....	4
Overview.....	6
Step 1.....	7
Step 2.....	8
Step 3.....	9
Step 4.....	10
Step 5.....	11
Step 6.....	12
Step 7.....	13
Step 8.....	14
In case of emergency.....	15
Safety sensors.....	16
Use of the application.....	17
Technical specifications.....	18
Maintenance.....	18
Contact.....	20
Check form.....	20
Notes.....	20

## Preface

The information provided in this manual is based on general specifications concerning the constructions, material properties and working methods known to us at the time of publication; alterations and improvements are therefore excluded. Read this manual and familiarize yourself with the operation of the UP stairlift before usage. The UP stairlift is constructed with using state-of-the-art technology and complies with the safety regulations. The stairlift has a maximum user weight of 125 kg. Misusage of the stairlift can still pose risks to yourself and third parties. Exclusively use the stairlift in technical correct condition taking this manual into account. Keep this manual close to the stairlift.

## Technical support

If problems occur that are not handled in this document, contact your UP dealer.

For quick handling it is important to keep the following by hand:

- this manual;
- your personal details;
- your UP stairlift serial number.

## Guarantee and liability

As the user of this stairlift, you are at all times fully responsible to follow the local safety regulations and guidelines.

Your UP stairlift is covered by a manufacturer's guarantee of 12 months that covers the costs of replacement parts. Call-outs and repair hours are charged. Excluded from guarantee: damage caused by normal wear and tear, damage caused by overloading, damage caused by misusage of the product and the replacement of batteries.

Under no circumstances the manufacturer is responsible for death, personal injury, damage to property or incidental unforeseen damages and costs resulting from the use of the stairlift. The implementation of adjustments on the product is not permitted. The manufacturer is not in any case liable for damages resulting from such alterations.

The manufacturer accepts no liability for damage or injury caused by non-observance or inadequate observance of the safety regulations and safety instructions in this manual nor for negligence during the installation, use, maintenance and repair of the stairlift.

Installation and servicing may only be carried out under the responsibility of dealers or installers authorized by the manufacturer, where locally applicable regulations must be observed.

## Safety instructions

When using the UP stairlift always follow locally applicable safety regulations regarding the risk of electric shock and physical injury.

Furthermore, make sure to follow the safety instructions listed below.

1. *Do not use the stairlift in case of a fire.*  
In case there is a fire do not use the stairlift for evacuation or for firefighting.
2. *Provide an unobstructed environment.*  
Before using the stairlift clear the track from potential obstacles. Do not use the stairlift when the stair is used by another person or when any objects lay in the path of the stairlift.
3. *Keep uninstructed persons and pets away from the stairlift.*  
The stairlift can only be used by adults who have signed the instructed persons declaration. Keep children and pets away from the stairlift. Minors may only use the stairlift under supervision.
4. *Use the stairlift only to transfer people.*  
Do not use the lift to transfer any goods, animals or anything else than people.
5. *Do not overload the stairlift.*  
The maximum user weight is 125 kg. Do not transfer more than 125 kg with the stairlift. This would result in overloading.
6. *Do not use the stairlift with more than one person.*  
Never use the stairlift with multiple people, even not when the weight of those people combined does not exceed the maximum load.
7. *Ensure a safe position on the chair.*  
When using the stairlift always ensure a correct and stable position. Sit straight with your back against the back support. Place both arms on the armrests. Place your feet firmly on the footrest. Finally, make sure the safety belt is always secured and tightened during movement with the stairlift. Never use the stairlift while standing.
8. *Keep limbs and clothing away from moving parts.*  
Make sure that limbs or loose clothing cannot become trapped between moving parts. For example, between the carriage and the rail.
9. *Only step-off at a predefined stopping station.*  
Do not get off the stairlift when it is not located at a predefined stopping station. In case of an error and you getting trapped in the middle of the stairs, stay seated and ask for assistance with the intercom.
10. *Have sufficient visibility.*  
From the stopping stations the entire track should be visible, possibly by using mirrors. Make sure the area where the stairlift is located, is well lit.
11. *Check for damages.*  
Before using the stairlift check for external damage. Report unusual noises, such as squeaking and creaking and any other oddities to the supplier.

12. *Do not use the stairlift when a part is defective.*  
Try not to repair the stairlift yourself, let maintenance only be performed by competent mechanics.
13. *Always pay attention.*  
At any times concentrate on the operation of the stairlift. Pay attention on the surroundings and take suitable action when required.
14. *Lock the stairlift after use.*  
After stepping of the stairlift apply the childproof safety lock and disable it through the app to prevent unauthorized use of the stairlift.
15. *Consider environment influences on the stairlift.*  
Do not expose the stairlift to severe sunlight. Furthermore, do not place the stairlift in very humid locations.
16. *Do not remove the warning stickers of the stairlift.*  
The stickers are an important part of our safety measures and therefore they may not be covered or removed.
17. *Do not stand on the footrest of the stairlift.*
18. *Do not sit on the armrest of the stairlift.*
19. *Do not use the stairlift outdoors.*

## Overview

1. Power button
2. Joystick
3. Intercom
4. Armrest
5. Footrest
6. Main switch



## Step 1

Put down the seat and armrests of the stairlift.

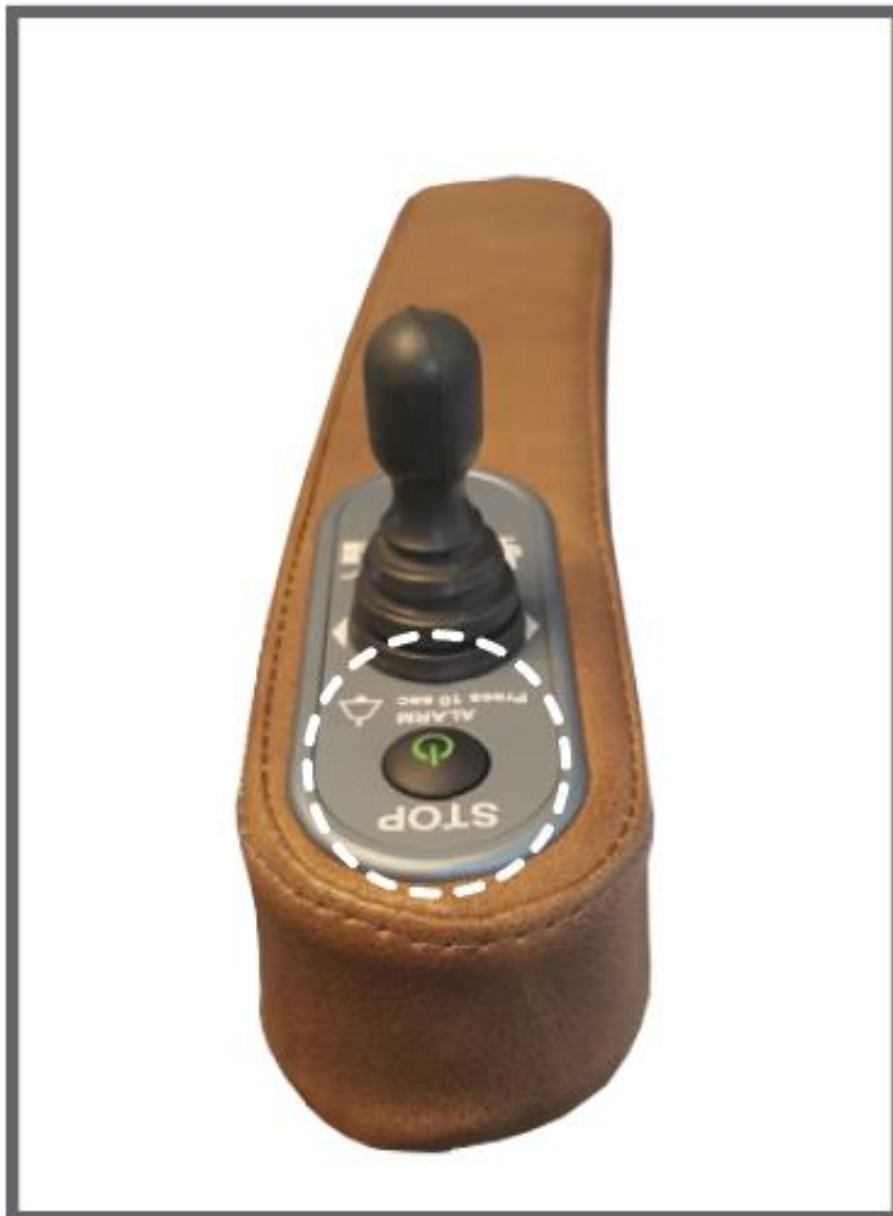


## Step 2

Press the power button.

When you press the power button the light in the power button will go on.

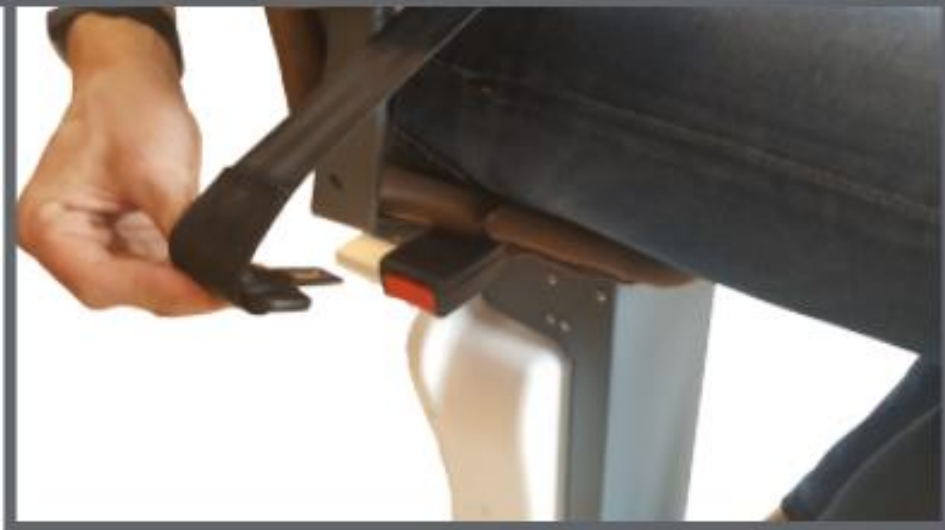
If the light of the power button flashes, there is a problem with the stairlift.





### Step 3

Take a seat on the stairlift and fasten the seatbelt.



## Step 4

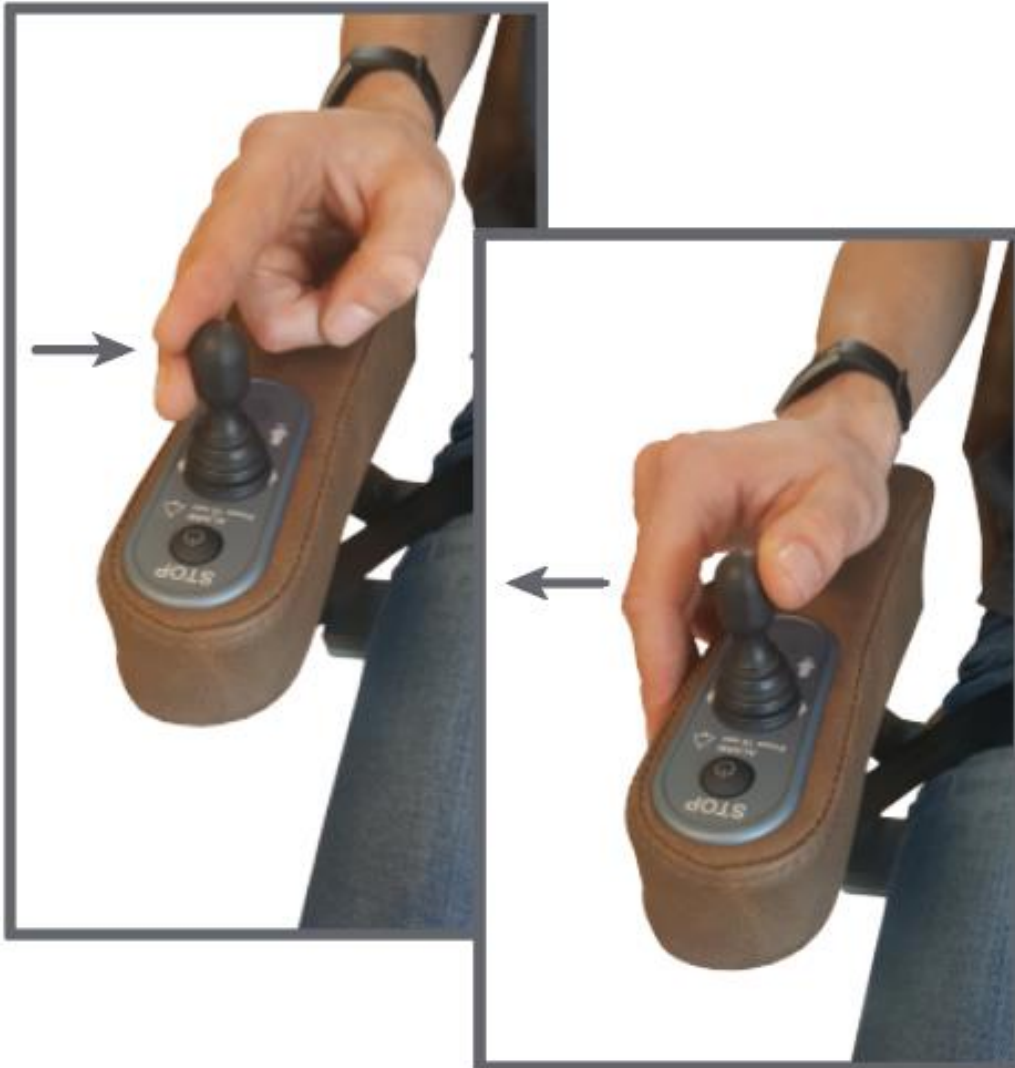
Place your feet on the footrest. Make sure that your feet are entirely placed on the footrest.



## Step 5

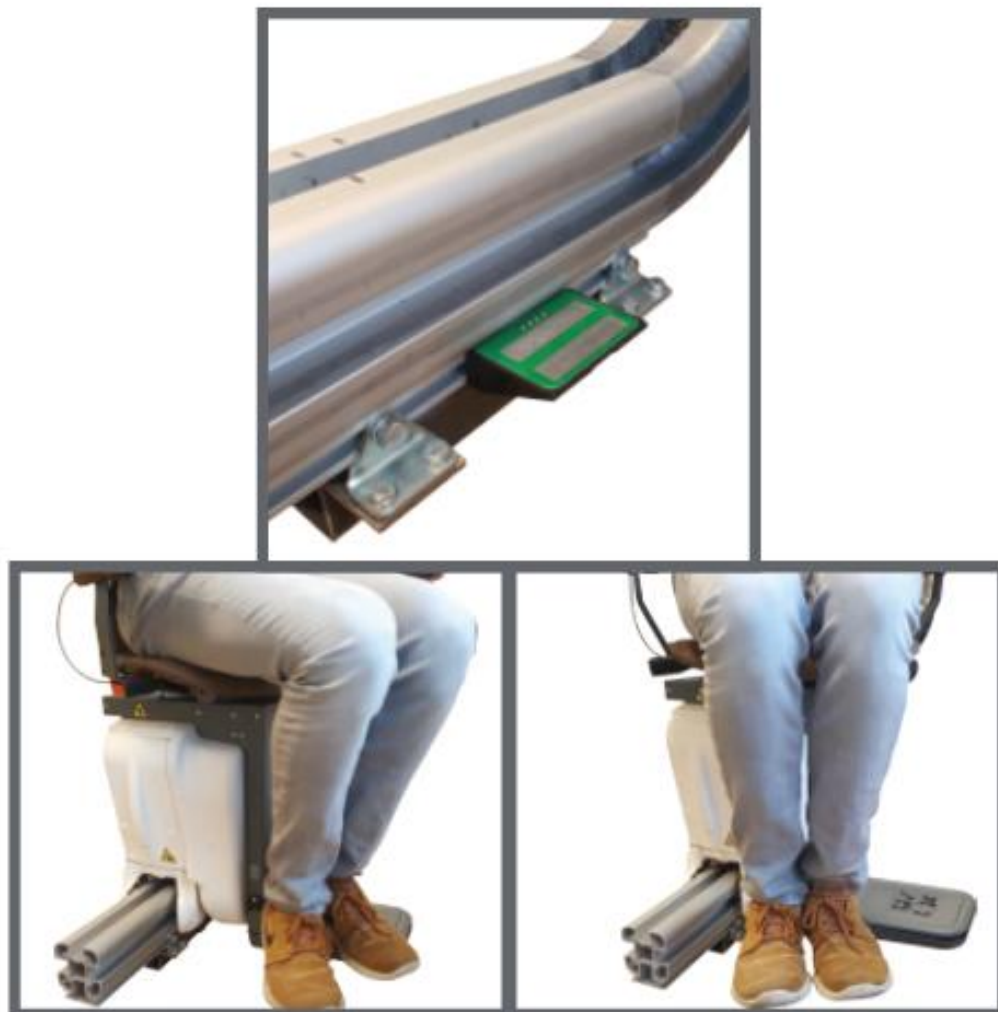
Before you can use the joystick, you always have to press the power button.

Move the joystick to the desired moving direction.



## Step 6

Swivel is a movement which will make standing up from the stairlift easier. The seat will be slightly turned compared to the carriage. At the end of the rail or at the charging point. Push the joystick one more time to turn the seat automatically.



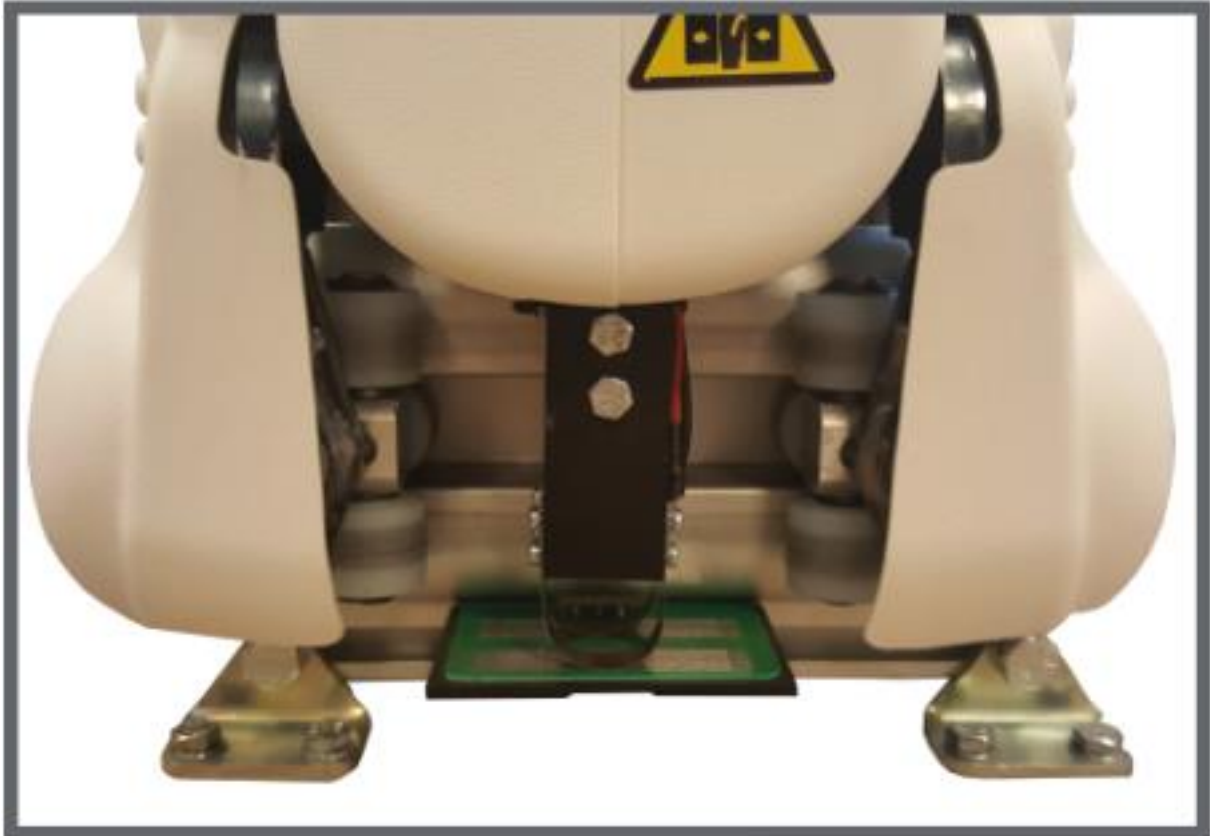
## Step 7

Release the seatbelt, place your feet on the ground and stand up.



## Step 8

The stairlift must always be parked on the charging contacts. If not, you will hear a warning signal and the UP stairlift will not be charged.



## In case of emergency

When you subscribe to our maintenance service, you just have to press the power button for 10 seconds. We will be there to help you 24/7.





## Safety sensors

The UP stairlift has safety sensors in the covers to prevent accidents. For example, when there is an obstruction on the staircase and the UP stairlift comes in contact with this obstruction, the UP stairlift will stop immediately. These safety sensors are in the footrest, the cover of the carriage and the cover of the wheels. See the arrows for the locations of the safety sensors.





## Use of the application

1. Install the remote app, that you've got from the UP technician, on your phone.

2. Make sure that your Bluetooth is on.

3. Select the UP-xxxxxx in your Bluetooth settings.

4. When you select the UP you need to put in a password. The password is 1234.

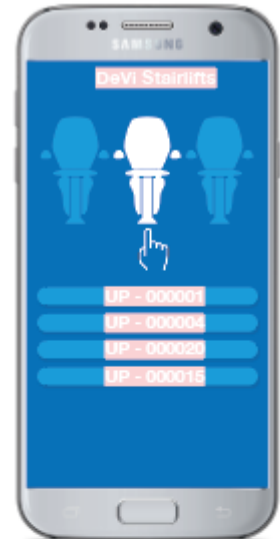
5. Open the app on your phone.

6. Push the button "Connect".

7. Push the QR button and scan the QR-code that is on your wall.

8. Now your phone is ready to be used as a remote for your stairlift.

**CAUTION:** When you do not use the app for 30 seconds you need to re-scan the QR-code.



## Technical specifications

Motoroutput speed:	0,15 meters per second
Method of drive:	Rack and pinion
Power input:	24V DC (battery)
Max. weight:	125 Kg / 275 lbs
Rail:	Modular rail, extruded aluminum, casted aluminum
Power supply:	50-60Hz, 100-240V AC
<b>This stairlift is designed to comply with:</b>	
<i>European safety regulations for stairlifts.</i>	EN 81-40:2008
<i>Software and hardware standards</i>	IEC – 61508-2 and IEC – 61508-3
<i>EMC standard</i>	EN6100-6-2
<i>Fire resistance</i>	UL94

## Maintenance

Regular maintenance, once a year, is needed to guarantee that your UP stairlift will keep working properly. This maintenance can only be carried out by AmeriGlide authorized dealers/technicians. Never do repairs on the UP stairlift yourself. We there for we advise you to take a maintenance contract to ensure that your stairlift will stay in optimal condition. Contact your dealer for more information about the maintenance contract.

## Cleaning

Clean the stairlift on a regular basis. For cleaning avoid excessive use of water and caustic detergents. Clean the seat, back support, armrests and footrest exclusively with a damp cloth. Clean the rails regularly with a dry cloth. If there is dirt on the rail this can easily be removed by a cloth with lenient detergent. For the first 50 rides, polish can come off the lift due to the running in of the stairlift. Over time the pinion can leave traces on the rail.

## Contact

For information about settings, maintenance or other matters that are not addressed in these instructions, you can contact your local dealer.

Dealer:

Name:

.....

Address:

.....

Phone number:

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## Check form

Name installer	
All control devices function correctly	
All electrical safety devices function correctly	
The alarm device, operates correctly when activated.	
The polarity of the charging stations	
The staircase is clear from any obstructive objects	
Undergo without failure a dynamic test to check the forces imposed by the maximum working load, 125Kg.	
	Signature of the customer:
Demonstrate the stairlift to the customer including instructions for the use of the controls, the positioning of the alarm signal and what to do in case of an accident or breakdown.	

## Notes

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