AMERIGLIDE
OWNER’S WARRANTY GUIDE

IF YOU NEED SERVICE

1. Before contacting to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few moments to review the HERCULES Owner’s Manual by visiting www.ameriglide.com

2. All warranty service is provided exclusively by our authorized AmeriGlide, Inc. dealers. Please direct all requests for warranty and service to:

   www.ameriglide.com

DEALER INFORMATION:

NAME:

ADDRESS:

CITY: PROVINCE/STATE:

POSTAL CODE/ZIP: PHONE:

This handbook is a guide to the product use and understanding of the AMERIGLIDE HERCULES LIMITED WARRANTY.

There are certain user obligations and exclusions and we urge you to read this handbook before operating your new AmeriGlide product.

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LIMITED WARRANTY

The warranty obligations of AMERIGLIDE, INC. for this product are limited to the terms set forth below.

WHO IS COVERED

Only the original purchaser is covered under this limited warranty. The purchase price for product must be paid in full for manufacturer to release parts under this warranty. This limited warranty is non-transferable to subsequent purchaser or owners of this product.

WHAT IS COVERED

When installed, operated and maintained according to all supplied instructions, including local and national codes, this limited warranty covers defects in materials and workmanship in this product within a period of 12 months from the original shipping date from the Manufacturer.

WHAT IS NOT COVERED

This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any repairs attempted by anyone unauthorized by AmeriGlide to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product.

This limited warranty does not cover any damage, malfunction or deterioration resulting from any modification, alteration, improper use or maintenance, misuse, abuse, accident, exposure to excessive moisture, fire, improper packing and shipping, lightning, power surges or other acts of nature.

AmeriGlide will not pay for:

1. Expendable items or components that wear out from normal use.
2. A service technician to instruct the user in correct product installation, operation or maintenance.
3. A service technician to clean or maintain this product.
4. Damage to or failure of this product caused by the use of detergents, cleaners, chemicals, or utensils other than those recommended in all instructions supplied with the product. This includes but is not limited to salts or abrasives for snow and ice.

OWNER’S OBLIGATIONS

There are certain owner obligations that must be fulfilled to maintain the validity of the this warranty. Fulfilling these obligations will increase product life and decrease overall maintenance costs.

1. The owner is responsible for ensuring all periodic maintenance services during the warranty period. These maintenance services are to be recorded in Owner’s Manual.

2. The owner is responsible for the cost of all maintenance inspections as outlined in the Owner’s Manual.

3. The owner must immediately report and inform an authorized AmeriGlide dealer of any trouble with the product that cannot be resolved by the owner within 48 hours.

OTHER CONDITIONS

This limited warranty gives the user specific legal rights, and the user may have other rights which vary from country to country, province to province or state to state.

This limited warranty is void if (i) the serial number label of this product has been removed, tampered with or defaced, (ii) the product is not distributed by AmeriGlide or (iii) this product is not purchased by an authorized AmeriGlide dealer or reseller.

LIMITED LIABILITY

The liability of AmeriGlide during the warranty term is limited solely to the repair or replacement of defective material or workmanship by an authorized AmeriGlide dealer at its normal place of business during normal business hours. The warranty does not include any expense of, or related to, transport of the product to an AmeriGlide dealer, or compensation for loss of use or inconvenience while the product is being repaired.
AmeriGlide reserves the right to improve the design of any model without obligation to modify any model previously manufactured.

AmeriGlide shall not be held liable for any other expense, loss or damage, whether direct or incidental, consequential or exemplary arising in connection with the sale or use of or inability to use the AmeriGlide product.

**PRODUCT RECORD**

Please record your complete model number, serial number, and purchase date. You can find this information on your **HERCULES** Vertical Platform Lift

Please have this information ready and available to help you obtain assistance or service more quickly whenever you contact your AmeriGlide dealer concerning your product.

**OWNER:** ____________________________________________________________

**MODEL NUMBER:** ________________________________________________

**SERIAL NUMBER:** ________________________________________________

**INSTALLER:** ______________________________________________________

**PURCHASE DATE:** ________________________________________________

PLEASE SAVE THESE INSTRUCTIONS AND YOUR SALES RECEIPT FOR FUTURE REFERENCE.